

How Do I Know Who to Call in an Emergency?

Knowing who to call when you have an emergency or need police to respond can be tricky and very difficult in the heat of the moment. Being prepared is half the battle. Knowing that you have an emergency plan can help during stressful situations.

When you move into a new place, you should check to see if you are inside the Hubbard City limits. You can have a Hubbard address but still be outside of the city limits. If you are outside of the city limits or live in Donald or Aurora, you would need to contact [Marion County Sheriff's Office](#) if you need an officer to respond to a non-emergency situation. A deputy will be able to assist you further.

If you do live in the city limits of Hubbard and you need an officer to respond to a non-emergency situation, you may call our non-emergency dispatch line. That number is (503) 982-2341. If you need an officer to respond, you do need to call the dispatch number.

The business line (503) 981-8738, is not allowed to dispatch an officer. We have a centralized Emergency Dispatch Center (METCOM) that is shared with several other local agencies. Requesting an officer through the Dispatch Center, allows the officer to be given vital information that is all tracked and recorded. This is necessary for both safety and legal reasons. The Business Office is here to answer questions about records, code enforcement, vehicle impounds, and to speak with individual officers.

No matter where you live, if you are experiencing an emergency, always dial 9-1-1.

Marion County is proud to announce that Text-To-911 is now available. Texting to 9-1-1 should ONLY be used when you are unable to make a voice call to 9-1-1. A voice call is faster and allows the dispatcher to get more information. Text-To-911 is intended to benefit people who cannot speak in situations like domestic violence, or a home invasion. It's also meant to help people who are deaf, hard of hearing, or have limited speaking capabilities. [You may learn more about this program.](#)

It's a good idea to have emergency numbers, like the Marion County Sheriff's Office or Hubbard Non-Emergency Line, somewhere that you have easy and quick access to them. Try saving these numbers onto your phone or put them on a sheet with other emergency numbers on your fridge. This way, in case of a stressful situation, you know where these numbers are and you don't have to search for them.